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VOD Program

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The leading name in security training products

sgmTraining.com



SGM VOD Catalog


Comprehensive Security Guard Training for Professional Excellence

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24/7 Access to SGM's Video Library—Empowering You and Your Team

Since 1998, SGM has been providing top-quality Security Officer training products tailored to meet your specific needs. Our training programs exceed 95% of most state requirements, ensuring that your employees are equipped with the knowledge and skills to become professional leaders in the security industry.



SGM VOD Program: On-Demand Training for Security Professionals

The **SGM VOD Program** is your ultimate training solution, offering a **comprehensive online video library** with over forty essential topics designed specifically for security professionals. This innovative program provides **engaging video content** and **exam-based assessments**, ensuring an effective, flexible, and user-friendly learning experience.

With the **SGM VOD Program**, your employees and students can **sign up for free**, allowing them to access high-quality training videos anytime, anywhere—whether at work, home, or on the go. After watching the training videos, participants take an **online exam**. By scoring **80% or better**, they earn the **SGM Certificate of Exam Completion**, showcasing their skills and commitment to professional excellence.

Features of the SGM VOD Program:

- **Unlimited Access:** Your team and students can access over three dozen critical security training topics 24/7.
- **Engaging Video Content:** High-quality, professionally produced training materials for effective learning.
- **Flexibility:** A self-paced structure accessible on any device, tailored to the needs of busy professionals.
- **Exam-Based Certification:** Participants earn exam certification by passing an online exam after completing the training videos.

This program is ideal for **security guard companies** and **instructors** looking to provide top-notch training for their teams while maintaining flexibility and accessibility. Equip your employees and students with the tools they need to succeed in the demanding field of security.

Explore the **SGM VOD Program** today and take your team's training to the next level!

Our Mission Statement:

At SGM, our mission is to empower individuals and businesses to thrive in the security industry by providing innovative, high-quality training solutions. Since 1998, we have been dedicated to elevating security training standards and fostering excellence in this dynamic field.

As a nationwide leader and trusted authority in security guard training, we are proud to have trained over 300,000 professionals through our extensive range of products. From online courses and video streaming to DVDs and instructor materials, our solutions are designed to meet the diverse needs of security professionals and organizations.

With clients in all 50 states and over 30 countries, our global reach reflects our unwavering commitment to making a meaningful impact. At SGM, we believe that effective training is the cornerstone of success, and we strive to deliver tools and resources that enable our clients to achieve their best.

Whether you are a company looking to equip your security team with top-tier training or an instructor seeking comprehensive materials to empower your classes and students, SGM is here to support your success. Our cutting-edge training programs and unwavering commitment to excellence ensure you have the tools needed to elevate your team's performance and enhance their professional growth.

Partner with us to redefine the standards of security training. Together, we can create a safer and more confident future for professionals and communities worldwide.

SGMTRAINING.COM

- **Expertise You Can Trust:** Over 25 years of proven training solutions.
- **Nationwide Recognition:** SGM training products have been used in all 50 states and over 30 countries.
- **Commitment to Excellence:** Equipping officers with essential skills and professionalism.

INSTRUCTOR-FRIENDLY

Are you an instructor? Delivering training has never been easier, whether in-person or online:

- **Classroom Use:** Simply connect your laptop or computer to a monitor or TV to display training videos and exams.
- **Virtual Teaching:** Use Zoom's "share screen" feature to effortlessly present training videos during online sessions.

How Does the VOD System Work?

Once your account is activated, you will receive a **customized link by email**. You can share this link with your employees, allowing them to sign up for a free 30-day VOD membership (easily renewable or extendable).

The system is designed for easy access to security guard training videos and online quizzes, enabling both you and your employees to access the content anytime, anywhere.

Is the VOD Just for New Employees?

No! The VOD is not just for new employees—it's also an excellent resource for continuing education. It helps security professionals stay updated, sharpen their skills, and maintain a high level of expertise.

The Following Videos Are Included in the SGM VOD Program:

Access Control

Duration: Access Control – 52 minutes

This comprehensive training video equips security officers with the knowledge and skills to effectively manage modern access control systems. Participants will learn to operate key technologies, including hand-held metal detectors, X-ray detection systems, vehicular access control, biometric identification systems, and card access technology. Whether securing office buildings, industrial gates, or gated communities, this training prepares officers to confidently safeguard sensitive areas, reduce vulnerabilities, and handle real-world challenges with professionalism.

Active Shooter Response

Duration: Active Shooter – 45 minutes

This essential training video equips security officers with the knowledge and skills needed to effectively respond to active shooter incidents, which often unfold in under five minutes. Based on the Department of Homeland Security's **Run, Hide, Fight** framework, it covers recognizing warning signs, understanding attacker techniques, preparing emergency action plans, and managing post-incident actions. Ideal for security officers and a valuable resource for client education, this program enhances preparedness, reinforces safety, and empowers proactive leadership in critical situations.

CCTV

Duration: CCTV – 21 minutes

This comprehensive training video is designed to enhance the skills of security officers in effectively utilizing CCTV systems. It covers essential techniques for monitoring, identifying suspicious behavior, and responding to incidents with confidence. Key highlights include understanding basic operations, exploring different types of cameras, mastering effective monitoring practices, ensuring data protection and privacy, and adhering to policies that minimize distractions like cell phone usage. The program also provides valuable tools for managing stress and maintaining focus, empowering officers to excel in their surveillance responsibilities.

Court Procedures

Duration: Court Procedures – 32 minutes

This training video provides security officers with a clear and comprehensive overview of the court system, preparing them for proper courtroom conduct and effective testimony. Key topics include courtroom rules, the roles of court staff, state and federal court levels, and strategies for responding to questions with professionalism. Participants will also learn to recognize defense attorney tactics, handle subpoenas, understand grand jury procedures, navigate pre-trial steps, and grasp the purpose of litigation. This training equips officers with the knowledge and confidence to excel in legal proceedings.

Conduct

Duration: Conduct – 37 minutes

This training video provides security officers with essential insights into professional conduct and effective public relations at client sites. Key topics include ethics, professionalism, appearance, assertiveness, customer service, and building partnerships with first responders. The program also addresses public perception, cultural diversity, workplace harassment, and recognizing issues like substance abuse and mental illness. Security officers will gain the skills to maintain professionalism, foster positive relationships, and uphold high standards of conduct.

Crisis Response

Duration: Crisis Response – 46 minutes

This training video equips security officers with the skills to handle major crises, including active shooter incidents, workplace violence, natural disasters, and elevator emergencies. Key topics include evacuations, bomb threats, fire alarms, suspicious packages, and hostage situations. Focused on personal safety and guiding others to safety, this training prepares officers to manage high-stress emergencies with confidence and professionalism.

Crowd Control

Duration: Crowd Control – 35 minutes

This training video prepares security officers to handle crowd management and special event security with confidence and professionalism. It covers key topics such as crowd characteristics, control techniques, barriers, traffic flow, and crowd control devices. Additional focus areas include riot preparation, event equipment, team communication, and operation plans, ensuring officers are well-equipped to maintain order and enhance their professional image during events.

First Aid and CPR

Duration: First Aid and CPR – 49 minutes

This training video equips security officers with essential first aid knowledge and life-saving techniques, including CPR and the Heimlich Maneuver. Topics covered include treating shock, burns, severe bleeding, broken bones, and more, with demonstrations of CPR for adults and infants. While providing a comprehensive overview, certification must be completed with an authorized instructor.

Fire Watch

Duration: Fire Watch – 51 minutes

This training video provides security officers with essential knowledge in fire prevention and response, including the use of fire extinguishers, sprinkler systems, fire doors, and control panels. Topics include fire reporting, hazard identification, evacuation procedures, and understanding fire detection and suppression systems. Officers will gain the skills needed to manage fire watch responsibilities and enhance site safety.

Firearm Safety

Duration: Firearm Safety – 27 minutes

This training video highlights the critical importance of firearm safety for security officers. It covers essential topics such as handgun mechanics, cartridge safety, proper loading and unloading, sight alignment, and trigger control. Participants will also learn about muzzle control, range rules, firearm cleaning, safe storage, and the use of protective equipment. Designed to complement firearms programs, this training reinforces the responsibility of maintaining safety for both officers and the public.

Front Desk Security

Duration: Front Desk Security – 31 minutes

This training video equips security officers with the skills to excel in front desk roles while providing exceptional customer service. Key topics include professional appearance, telephone etiquette, managing visitors and deliveries, and handling threats or suspicious packages. Emphasizing ethics and professionalism, this training ensures officers maintain safety and leave a positive impression.

Gated Communities

Duration: Gated Communities – 45 minutes

This training video prepares security officers for the unique responsibilities of gated community security. Topics include gate operations, entry procedures, pedestrian access control, patrolling techniques, traffic management, and community security systems. The program also emphasizes professional customer service and managing shopping centers within gated communities, ensuring a secure and positive environment.

Holiday Security

Duration: Holiday Security – 18 minutes

This training video equips security professionals to handle the unique challenges of the holiday season. Topics include theft prevention, seasonal hazards, managing congestion, suspicious packages, and customer safety. It also covers special events, Santa Claus appearances, and stress relief tips, ensuring a vigilant and professional approach to holiday security.

Hospitals & Nursing Homes

Duration: Hospitals & Nursing Homes – 36 minutes

This training video prepares security officers for the unique challenges of working in hospitals and nursing homes. Topics include healthcare-specific security duties, visitor management, emergency room protocols, and handling wandering patients. It also covers fire safety, identifying hazards, HIPAA compliance, and recognizing threats, ensuring officers perform with professionalism and expertise in healthcare environments.

Hotels and Resorts

Duration: Hotels and Resorts – 30 minutes

This training video equips security teams in hotels, resorts, and vacation properties with essential skills to ensure guest and staff safety. Topics include guest interactions, unauthorized access, conflict resolution, theft prevention, and managing suspicious behaviors. It also covers handling unruly guests, patrolling, and maintaining privacy, ensuring a secure and welcoming environment.

House of Worship

Duration: House of Worship – 29 minutes

This training video prepares security officers to address the unique challenges of securing houses of worship. Topics include forming safety teams, monitoring during services, fire safety, evacuation procedures, and handling active shooter situations. It also covers medical emergencies, patrol patterns, conflict resolution, and crime scene response, ensuring a safe and secure environment for visitors and staff.

Interviewing Victims and Witnesses

Duration: Interviewing Victims and Witnesses – 21 minutes

This training video equips security officers with essential skills for conducting professional and effective interviews with victims, witnesses, and suspects. Topics include interviewer responsibilities, confidentiality, types of interviews, location selection, notetaking, and maintaining professionalism, ensuring officers can handle interviews confidently and accurately.

Introduction to Security

Duration: Introduction to Security – 27 minutes

This training video motivates and prepares new and aspiring security officers for success. It covers key topics such as the role of security officers, asset protection, observe-and-report duties, legal authority limits, and professionalism. Designed to build a strong foundation, it helps develop effective and dedicated security professionals.

Introduction to Weapons

Duration: Introduction to Weapons – 22 minutes

This training video provides security officers with a comprehensive overview of legal and illegal weapons. Topics include lethal and non-lethal options like pepper spray, batons, tasers, firearms, and explosives, as well as weapon mechanisms and types. It equips officers with essential knowledge to handle weapon-related situations confidently in security settings.

Law of Arrest

Duration: Law of Arrest – 30 minutes

This training video provides an overview of arrest laws, emphasizing the limitations of a security officer's authority. Topics include probable cause, citizen's arrest, proper procedures, restraining and searching prisoners, identifying contraband, and avoiding excessive force, ensuring officers act responsibly and within legal boundaries.

Mobile Patrol

Duration: Mobile Patrol – 42 minutes

This training video prepares security officers for effective mobile patrolling with a focus on visibility and flexibility. Topics include patrolling techniques, emergency handling, hazard identification, and managing patrols in residential areas, parking lots, and shopping centers. Additional areas covered include alarm responses, money escorts, and patrol car inspections for comprehensive security.

Patrolling

Duration: Patrolling – 48 minutes

This training video covers the essentials of security patrolling, including patrol techniques, equipment care, fire watch, communication, and reporting procedures. Topics also include property and vehicle inspections, post instructions, and inside and outside patrols, equipping officers to handle daily challenges with confidence.

Protecting a Crime Scene

Duration: Protecting a Crime Scene – 30 minutes

This training video prepares security officers to handle crime scenes effectively, focusing on protecting the scene, documenting evidence, preventing contamination, and controlling access. Officers will learn to identify and preserve evidence while assisting law enforcement, ensuring the integrity of the crime scene is maintained.

Pepper Spray

Duration: Patrolling – 35 minutes

This training video introduces security officers to the fundamentals of pepper spray use, including when to use it, non-lethal techniques, liability concerns, and handling aggressive situations. Additional topics cover post-use first aid, documentation, tactical positions, and proper care and storage. This course provides essential knowledge but does not include certification.

Public Relations

Duration: Public Relations – 20 minutes

This training video emphasizes the importance of politeness, respect, and sensitivity in security interactions. Officers will learn to build positive relationships through friendly body language, tone of voice, and facial expressions, ensuring they appear non-threatening while demonstrating genuine concern for those they serve.

Report Writing

Duration: Report Writing – 33 minutes

This training video equips security officers with vital report writing skills, including creating clear, concise, and complete documentation. Topics cover daily logs, incident reports, military time, notebook usage, and reporting equipment malfunctions. Officers will also learn about accountability, chain of custody, and the role of reports in reducing liability and supporting litigation.

Resolving Conflicts

Duration: Resolving Conflicts – 24 minutes

This training video equips security officers with essential skills to handle argumentative individuals professionally and calmly. Topics include persuasion techniques, verbal communication, managing hostility, controlling emotions, escorting individuals, and reading body language. Officers will learn to effectively de-escalate tense situations and manage conflicts with confidence.

Retail Stores and Shopping Centers

Duration: Retail Stores and Shopping Centers – 56 minutes

This training video prepares security officers for the unique responsibilities of retail environments, focusing on both security and customer service. Topics include loss prevention, theft detection, customer conflict resolution, patrolling, report writing, and using CCTV systems. Officers will gain the skills to protect property and ensure customer safety in dynamic retail settings.

School Security

Duration: School Security – 43 minutes

This training video equips security officers with the skills to manage school security effectively. Topics include handling disruptive students, visitor control, search and seizure laws, active shooter scenarios, conflict resolution, patrolling techniques, and maintaining a safe school environment.

Security Officer Safety

Duration: Officer Safety – 23 minutes

This training video helps security officers recognize potential hazards and stay alert in various situations. Topics include staying vigilant, flashlight techniques, silent movement, avoiding solo confrontations, effective communication, and approaching disorderly groups. Officers will gain essential skills to stay safe and assess risks effectively.

Self-Defense

Duration: Self Defense – 39 minutes

This training video teaches security officers basic self-defense and restraining techniques with a focus on safety and minimal force. Topics include prisoner control, non-lethal weapons like batons and handcuffs, and defensive strategies. Emphasizing verbal and non-combative methods first, this training ensures officers handle situations professionally and responsibly.

Sexual Harassment

Duration: Sexual Harassment – 26 minutes

This training video educates security officers on recognizing and addressing various levels of sexual harassment, from inappropriate comments to overt advances. It highlights the harmful effects on victims, potential disciplinary actions, and criminal charges. Emphasizing that harassment can occur across all genders, the training promotes professionalism in handling these sensitive issues.

Supervisor – Basic Supervision

Duration: Basic Supervision – 32 minutes

This training video equips security supervisors with the skills to manage teams effectively and lead by example. Topics include scheduling, evaluating officers, managing uniforms and equipment, motivating teams, reducing turnover, and maintaining positive customer relations. Supervisors will also learn strategies to support company profitability and foster a professional, efficient work environment.

Supervisor – Post Orientations

Duration: Post Orientations – 22 minutes

This training video emphasizes the importance of post orientation in ensuring security officers understand their duties. Topics include motivating and training officers, applying post instructions, using guard tour systems, and scheduling training. Additional areas covered include key control, fire protection, report reviewing, and enforcing uniform codes, supported by checklists for effective training.

Supervisor Techniques

Duration: Supervisor Techniques – 45 minutes

This training video equips supervisors with skills to coach, direct, and motivate their team while enforcing company policies to reduce liability. Topics include conducting post orientations, evaluating performance, fostering teamwork, solving problems, improving efficiency, and effectively handling client and citizen complaints.

Terrorist Patrol

Duration: Terrorist Patrol – 30 minutes

This training video prepares security officers to help prevent terrorist attacks by recognizing suspicious activities and understanding different types of terrorism. Topics include assisting law enforcement, handling bomb threats, identifying biochemical attack warning signs, and using "See Something, Say Something" techniques to address potential threats.

Traffic Control

Duration: Traffic Control – 24 minutes

This training video equips security officers with essential traffic control techniques, including hand signals, traffic wands, and whistle signals. Topics cover pedestrian control, parking management, and directing traffic at intersections, with a focus on ensuring safety for officers, pedestrians, and vehicles.

Uniform and Equipment

Duration: Uniform and Equipment – 30 minutes

This training video highlights the importance of maintaining a professional appearance and properly caring for uniforms and equipment. Topics include uniform purpose, seasonal dress guidelines, hat and badge requirements, radio use, key control, and nightstick familiarity, ensuring officers make a positive impression while reducing equipment damage and losses.

CERTIFICATES

All streaming videos include an exam requiring a score of **80% or better** to pass. Upon achieving this score, participants will receive an SGM Certificate of Exam Completion, verifying they successfully passed the exam.

Ready to Join the VOD Program?

Visit our website at sgmtraining.com today to easily sign up and start your journey toward professional excellence in security training.

Key Highlights

- ✓ **Unlimited Access** for Your Employees
- ✓ **Unlimited Access** for Your Instructors
- ✓ **24/7 Availability** to all SGM Videos
- ✓ **Free eBook** for each student: *"Your Path to Security Success, A Guide for Security Officers"* (a \$24 value!)
- ✓ Includes up to **200 employees per month** for one low fee, with additional employees easily added
- ✓ **10-question online exam** included for all videos
- ✓ **80% or better** final exam score required to obtain the exam certificate
- ✓ **Monthly Plan** – No long-term contract required!

What Our Clients Are Saying

"SGM Academy's training programs have been an invaluable resource for our team. The courses are thorough, engaging, and helped improve our security protocols across the board."

— John Penski, Security Manager

"We've trained our employees with the SGM Academy and have seen a noticeable improvement in both performance and retention. Highly recommend!"

— James Miller, HR Director

"The courses are clear, engaging, and practical. It's made a real difference in our operations."

— Sarah Williams, Training Coordinator

"The online platform is easy to use, and the valuable information is presented in a way that keeps officers engaged."

— Michael Green, Security Operations Manager

"I have been through many training programs learning security through other companies and I can tell you firsthand the SGM training videos are step above the rest."

— Robert Long, Security Supervisor




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Enhance Employee Training and Boost Customer Satisfaction

At SGM, we are committed to improving productivity and reducing turnover through our extensive employee training programs. With over 25 years of experience, our security guard training solutions have been trusted across all 50 states and in more than 30 countries, consistently exceeding state requirements.

Boost Your Customer Marketing with SGM

Partnering with SGM enhances your marketing efforts. By showcasing the comprehensive training you provide to new hires and through ongoing education, you highlight your commitment to excellence. This not only sets you apart from competitors but also demonstrates your investment in the success of your security guards. Your dedication speaks volumes and helps strengthen your marketing reputation.

Nationwide Use

Our products are designed for use in any state, consistently exceeding 95% of most state requirements.

The Academy Program

Our Academy program provides complete online courses with reading materials, videos, graphics, and practice questions. Students who pass the final exam with 80% or higher earn a course completion certificate.

The Value of Training

Training security officers ensures safety, boosts employee retention, and enhances customer satisfaction.

At SGM, we are dedicated to helping you train and educate your employees, ensuring they are prepared to excel in their roles and contribute to your company's success.

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