

**Retail and Shopping Center QUIZ – Must correctly answer 8 for passing grade**

**1. Before a criminal can commit a crime, there must be 3 elements in place:**

- A. Desire - Knowledge - Opportunity
- B. Desire - Credit Cards - Bags for items
- C. Opportunity - Sales receipts - Hidden cameras

**2. What is boosting?**

- A. Using bags made for shoplifting with hidden compartments
- B. A WIFI signal
- C. The stealing of boots
- D. Another name for a garage entrance to the mall

**3. The thrill-seeker shoplifter. Who typically falls into this category?**

- A. The homeless
- B. Elderly
- C. Teenagers
- D. The store clerk

**4. If you discover a crime scene at your shopping center, you should:**

- A. Pick up any glass or items that could cause harm
- B. Pick up everything and throw in the trash so nobody trips and gets hurt
- C. Leave and go do a different patrol
- D. Never touch anything

**5. Who reads your log and incident reports?**

- A. Your supervisor
- B. Attorney in future court case
- C. The police
- D. All of the above

**6. Dead zones in a store are:**

- A. Clothes racks
- B. Closets

C. Hot spots for a shoplifter

D. Cashiers with no customers

7. Typically, you must visibly see the suspect conceal the goods from sight

A. True

B. False

8. The professional shoplifter typically works alone or:

A. alone or not at all

B. in small groups

C. holds up a store with a gun

D. pays for the merchandise

9. When you come upon a conflict situation, always:

A. Always approach politely

B. Tackle them to the ground

C. Yell at them and tell them to shut up

D. Pick a person you like to believe

10. If you receive a notification of a hold up alarm in your shopping center, you should:

A. Pull the fire alarm

B. Run in to the store yelling "whats going on here!"

C. Go to the store and lock everyone in

D. Proceed with caution and typically wait for the police

### ANSWER KEY

1	A
2	A
3	C
4	D
5	D
6	C
7	True
8	B
9	A
10	D