

# CROWD CONTROL EXAM

1. Security Officers should not bring their cell phones with them to a crowd control assignment.

Circle:      TRUE      FALSE

2. Unruly behavior in a crowd may result in the following situations:
  - A. Vandalism
  - B. Looting
  - C. Fighting
  - D. All of the Above

3. Security Officers should never talk or discuss matters with the media.

CIRCLE:    TRUE      FALSE

4. Common problems at an event can include:
  - A. Blocking aisles, doorways and emergency exits
  - B. Low sales of food and beverages
  - C. All of the above
  - D. None of the above

5. If a Security Officer ever feels uncomfortable or witnesses an incident, they should immediately notify their supervisor and 911.

CIRCLE:    TRUE      FALSE

6. Wearing glasses can be better than wearing contacts in a crowd situation.

CIRCLE:    TRUE      FALSE

7. The following behavior should be immediately reported, as it indicates that the crowd scene may become dangerous:
- A. Aggression
  - B. Overcrowding
  - C. Pushing
  - D. All of the Above
8. Which of the following are types of crowd control barriers:
- A. Barriers
  - B. Fences
  - C. Gates
  - D. A, B and C
9. In traffic management, cones are more practical than flares, because they last longer and can cause less injury.
- CIRCLE: TRUE FALSE
10. Which of the following should be documented with an incident report:
- A. Property Damage
  - B. Injuries
  - C. Theft
  - D. All of the above

# **CROWD CONTROL ANSWER KEY**

1. FALSE
2. D
3. True
4. A
5. True
6. True
7. D
8. D
9. TRUE
10. D