

SUPERVISOR TECHNIQUES Part 1 - EXAM

1. A primary duty of a Supervisor is to provide support and guidance to Security Officers.

Circle: TRUE FALSE

2. Supervisors are not expected to help make sure employee adhere to company polices and procedures. That's a different departments job.

Circle: TRUE FALSE

3. Supervisors help protect a company from possible liability issues.

Circle: TRUE FALSE

4. Not giving a post orientation, is putting the security officer on a direct path to failure.

Circle: TRUE FALSE

5. The best way to motivate your security officers is to be hard like a drill Sergeant.

Circle: TRUE FALSE

6. Never place the blame for an improper decision you made on a security officer.

Circle: TRUE FALSE

7. As a supervisor, you do not need to be concerned about the budget or overtime costs.

Circle: TRUE FALSE

8. If you discover an officer was not given a post orientation, you should do so immediately.

Circle: TRUE FALSE

9. If someone advises you that they have been discriminated against, you should immediately notify your manager.

Circle: TRUE FALSE

10. When your officers think of you as a mentor, they will appreciate you, look for advice and follow order better.

Circle: TRUE FALSE

Supervisor Techniques Part 1 – Answer Key

Question	Answer
1	TRUE
2	FALSE
3	TRUE
4	TRUE
5	FALSE
6	TRUE
7	FALSE
8	TRUE
9	TRUE
10	TRUE