



BASIC SUPERVISION TRAINING VIDEO TEST

Date: _____ **Time:** _____ **Printed Name:** _____

This exam is meant to determine your comprehension of the SGM training video titled above. Please read each question carefully and select what you feel is the correct answer. Place an X on the line to the left of your answer. Upon completion of the test, return it to the instructor. You must answer at least 8 questions correctly in order to pass this exam. If you answer less than 8 questions correctly you will be required to be retested.

1. As a supervisor your duties place you in-between security officers and management.
 True False
2. A supervisor's first and most important commitment is to the security officers.
 True False
3. When a security officer asks you why they have to do something you just told them to do; you should always answer; because I said to do it.
 True False
4. Public relations is not part of your supervisory responsibilities.
 True False
5. Supervisors must set the example.
 True False
6. It is not necessary to reprimand a security officer the first time they make a mistake.
 True False
7. If your security officers do not provide quality service to the customer, that is not your fault.
 True False
8. Training security officers is part of your responsibilities.
 True False
9. Supervisors should pass onto management all information, good or bad, regarding a post.
 True False
10. Supervisors should continually check their security officers' uniforms and equipment to see that they are complying with the company rules.
 True False



Answer Key

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TRAINING VIDEO TEST**

Question #	Answer
1	TRUE
2	FALSE
3	TRUE
4	FALSE
5	TRUE
6	FALSE
7	FALSE
8	TRUE
9	TRUE
10	TRUE